

## **Privacy Policy**

Please also refer to our “Terms & Conditions” and “Refunds Policy” – updated 23.5.2018

We are mindful and take security seriously to protect your privacy and confidentiality. We understand that all users of our site are concerned to know that their data will not be used for any purpose other than to provide the Service (online dog show entries and dog show publications i.e. processing of catalogues) and we will not pass, sell or disclose your details to any third party. We expect you and any partnership to reciprocate this policy. The information collected from you is used so that we may enhance the Service that we provide.

**Controllers of Personal Information.**

All personal information provided is controlled by Cavalier Impressions, Horsley Gardens, Sunderland, Tyne & Wear, SR3 1UN.

When you register an account for our services you are asked for personal and other information, which will also be used for, maintaining accounts, billing purposes, to enable us to answer your enquiries, to communicate with you, to verify your identity for security purposes and to help make our website as useful to you as possible.

There is certain information that is mandatory that we require from you and these fields are identified, however there are also some fields that are optional.

You are able to edit, update and amend your personal information which is advisable at all times so that your record is kept correct and up to date. You can also delete your own account at any time.

We can also at our discretion delete your account if failure to pay any fees due. We will also terminate your account without warning or re-imburement of fees if your account is used in an inappropriate way. We will also delete any offensive material or any other information that we think is not fit for purpose.

We do not store or have visibility of your Credit Card/Debt Card details. We do not store card details or process financial transactions ourselves. All financial transactions are handled through SagePay using their secure system server and encryption. Card details are sent directly from your web browser to Sage Pay’s secure servers via a REST API, for payment processing.

All other information/data resides on a secure and protected server used by Cavalier Impressions.

Disclosure to Government and their agencies. We are subject to the law like everyone else. We may be required to give information to legal authorities if they so requested or if they have the proper authorisation such as a search warrant or court order.

### **Refunds Policy**

Please also refer to our “Terms & Conditions” and “Privacy Policy”

Any refunds will be made at the discretion of Cavalier Impressions.

Individual Show Societies and Clubs refund policies can usually be found in the Rules and Regulations section printed in their Show Schedules.

ONCE AN ENTRY IS COMPLETED ONLINE AND PAYMENT IS MADE, YOU CANNOT CHANGE IT **ONLINE**.

If you wish to make any changes to your completed on-line entry, they must be made in writing to the Show Secretary **before the close of entries** or e-mailed to Cavalier Impressions **before the close of entries** there is also a £5 charge for any amendments made to an online entry.

## **Terms & Conditions**

Please also refer to our “Privacy Policy” & “Refunds Policy”

Your access to and use of [www.cavalierimpressions.co.uk](http://www.cavalierimpressions.co.uk) and [shows.cavalierimpressions.co.uk](http://shows.cavalierimpressions.co.uk) is subject to these Terms and Conditions. You will not use the Website for any purpose that is prohibited by these Terms and Conditions. By using the Website you agree to be bound by the following terms conditions and disclaimers. If you do not accept these Terms and Conditions you must immediately stop using the Website.

The Website is set up primarily to be used for dog shows, including making entries on-line. Whilst Cavalier Impressions have taken time and effort with our web developers in the designing the functionality of the services available – we are not responsible for the timeliness, deletion, reliability of the services or that the Website or the server that makes it available are free from viruses or anything else which may be harmful or destructive.

We will do our utmost to ensure that availability of the website will be uninterrupted and that transmissions will be error-free. However, due to the nature of the Internet, this cannot be guaranteed. Also, your access to the website may also be occasionally suspended or restricted without notice or liability to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction. We may at any time change, suspend or discontinue, temporary or permanently the Services offered on the Website and restrict or terminate your access to the Website again without notice or liability. We will make reasonable effort to make the Service available twenty-four hours per day, seven days a week.

There are links to third party websites that are maintained and controlled by others, any link to another website, you acknowledge and agree that we are not responsible for the contents or availability of such sites.

In accessing the Website you agree that you will access the content solely for your own personal, non-commercial use. None of the content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without prior consent of the copyright holder. This excludes the downloading, copying and/or printing pages of the Website for personal, non-commercial home use only.

You agree to pay for all charges for the Services as specified. You agree to make all payments using a Credit or Debit Card. All charges are payable in advance, if you have not paid your entry will not be included. You authorise Sage Pay to charge your Credit Card account all charges for the Service as chosen by you. You are the authorised user of the Credit Card you are using to pay for the Service.

You are responsible for the security and use of your Account and must take all necessary steps to ensure your Account Details are kept confidential, secure and are used properly. If you have any reason to believe that your Account Details have become known to someone not authorized to use them you must inform us immediately.

You confirm that all the sign-up information supplied by you when you sign-up on-line for the Service, or amend by you, is true, complete and accurate in all respects. You accept that it is your responsibility to keep the details in your Account up-to-date.

The terms and use of this site shall be governed in accordance by the Laws of England and shall be subject to the non exclusive jurisdiction of the English Courts. Cavalier Impressions reserves the right to add, delete, modify these Terms and Conditions at any time without any prior notice. Therefore, we recommend that you periodically check these Terms and Conditions, our Privacy Policy, and our Refund Policy, to see if changes have been made.